

APPENDIX C

NAME	AMOUNT	DEPARTMENT	REASON
William Tuck	£ 4,834.52	COUNCIL TAX	Customer liable for council tax for period 18.10.99 to 07.03.10. Council tenant. Very poor payment history – only ever received a few lump sum payments and that was following recovery action. Recovery action taken included visits to property from Enforcement Officers, use of bailiffs & statutory demand served (no assets, so would not be suitable for further bankruptcy proceedings). Case was referred to consider committal, but customer was then evicted 07.03.10. All relevant tracing checks carried out, but neither Council tax nor Rents could locate Mr Tuck. Rent arrears exceeding £4k also had to be written off.
Lisa Tonner	£ 4,791.62	COUNCIL TAX	Customer was made liable as tenant of property for period 02.06.03 to 02.02.09. Customer was placed in LBBB by LB of Newham and it appears she should have been in receipt of CTB, but she failed to claim/provide info/evidence requested, despite several attempts by various Officers to advise and assist customer on this issue over the years. CTB was therefore never paid. Customer did not pay any money towards account voluntarily for the duration of her tenancy. Action was taken to recover the debt, including use of bailiffs, visits to property by Enforcement Team and then eventually AOB was implemented. The payments received from DSS are the only payments ever received on account, which were not enough to clear almost 6 years' worth of bills. Customer left property leaving arrears. All relevant tracing checks were carried out without success, so debt had to be written off.
Edson Vilhena	£ 4,546.94	COUNCIL TAX	Customer was legal tenant of property from 23.05.03 to 30.06.11. He was placed in LBBB by LB of Newham and claimed some CTB, but did not get full benefit. No CTB paid after 2007. Attempts made to recover the arrears included visits to the property from Enforcement Team, use of bailiffs and attachment of benefit. Only £105.30 was received in payments for the duration of tenancy. Visits to the property and info received from other Council Depts suggested customer was not resident in property, but may have been sub-letting it out, which made it difficult to contact the customer. Tenancy ended, leaving large arrears. All relevant tracing checks were carried out, including contacting LB of Newham Homeless Unit, but no

			address could be found and Council were unable to contact customer or recover the arrears, so they had to be written off.
Edward Plova	£ 4,451.83	COUNCIL TAX	Customer was tenant of property from 01.09.08 to 10.01.12. A backdated account was opened on 20.02.10, following proof of tenancy received from landlord. No contact or payment was ever received from the customer. Bailiffs were unable to recover the debt and returned the case 'nulla bona' (nothing of value). All relevant tracing checks were carried out after the customer vacated the property, but a forwarding address could not be located, so the account had to be written off.
Ayaki Tetede	£ 3,330.26	COUNCIL TAX	Customer was legal tenant for period 27.11.06 to 11.09.11. Initially, he was awarded a student exemption for period 27.11.06 to 12.06.09, but it was then found, through a housing application received and electoral records, that other adults were occupying the property, so the exemption was later withdrawn. It was also discovered that Mr Tetede was not resident and sub-letting the property to others and his Council tenancy was accordingly terminated. No payment towards council tax was received for the duration of the tenancy and customer also left rent arrears exceeding £8k. All relevant tracing checks were carried out without success, so the debt had to be written off. The rent arrears have also been passed for write off.
Issac Dike	£ 3,092.64	COUNCIL TAX	Customer is owner of property and liable for period 01.04.99 to 14.09.09. Several attempts were made to contact the customer and recover the debt during this period, but Council were advised that he resides mainly abroad for work and that property is rented to a tenant (friend of landlord). A lot of work was done to get to the bottom of who should be liable for council tax – tenant or owner. Tenant was made liable from 14.09.09, but it was believed that he should have probably been liable from before this time. However, as tenant was on JSA and Council were unable to contact owner, Mark Wilson (Council Tax Manager at the time) authorised write off for the landlord's account, as it was considered uneconomical to pursue the debt further. However, this property is currently being investigated again, as it is possibly an HMO and landlord would be liable if this is the case. Should owner be deemed liable for council tax again, the write off will be reversed and recovery will recommence.
Peter Edmond	£ 2,922.96	COUNCIL TAX	Customer was tenant liable from 12.09.08 to 06.03.11. Account was opened on 20.03.09 and backdated to start of tenancy, following confirmation from bailiff attending property (in respect of previous tenant) that customer was new tenant and had shown his tenancy agreement as

			proof. No contact or payment was ever received from Mr Edmund for the duration of his tenancy. After he vacated the property, all relevant tracing checks were carried out without success. The only possible address found was in Scotland, but as Council could not confirm this was the same Mr Edmond, and as Scotland is out of court's jurisdiction, no further action could be taken to recover the debt, so it needed to be written off.
Waheed Lamido	£ 2,708.99	COUNCIL TAX	Customer liable as tenant of property from 14.03.09 to 01.07.11. Account was opened retrospectively on 26.10.11 following proof of tenancy received from landlord. As customer was not billed whilst he was resident, no payment was ever received from him during his tenancy. All relevant tracing checks were carried out, but Council were never able to locate Mr Lamido and there was no option other than to write the account off.
Willy Nkunku	£ 2,701.36	COUNCIL TAX	Customer held liable as tenant of property for period 17.12.07 to 03.08.10. Account was opened on 04.11.08 and backdated to start of tenancy, as per proof of tenancy received from landlord. No contact or payment was ever received from Mr Nkunku for the duration of his tenancy. Bailiffs were unable to recover any debt. Account was left in arrears after tenancy ended, so various tracing checks were carried out, but no forwarding address could ever be found. The debt therefore had to be written off.
P Eshilekun	£2,668.54	COUNCIL TAX	Customer was held liable as owner of the property from 08.10.04 to 27.06.08. Payment history during this period was very erratic, with only a few payments, totalling £724.22, received for the duration of liability. Course of action taken to recover the debt included use of bailiffs and visits to the property by Enforcement Officers. A bankruptcy warning letter was served at the address, but case was not suitable for this action as Council was unable to make contact with the customer in order to serve the paperwork. Case was therefore referred for a charging order, but the property was sold before this could be done. After the property had been sold and the account closed, Council attempted to trace customer's forwarding address, but Mr Eshilekun could never be located and there was consequently no option other than to write the debt off.